

# Looking after your area



**Your handy guide of  
useful contacts**

# Portobello & Craigmillar Neighbourhood Partnership

## **C**ommunity Safety Sub Group (CSSG)

You may or may not be aware that your Area has a **Community Safety Sub Group (CSSG)**. This group is attended by all the local partners in your area who want to make a difference.

The purpose of the CSSG is to:



- gather the information on what issues are in your area
- make an Action Plan to try and resolve these issues.

This involves all partners working together to make a **Safer Community** for you.

## **We need to hear from you**

In order for us to make a difference in your Community we need to hear from you, the residents in the area, regarding any issues that are affecting you or your Community.

## **In previous months you have told us:**

“Groups of youths hanging around the Hays shop is frightening”

## **What we did**

Castle Rock Edinvar worked closely with Police Scotland to identify the youths who were behaving in an Anti-Social manner and Tenancy Enforcement action has been taken against the youth's tenancy.

# Portobello & Craigmillar Neighbourhood Partnership

The Oot N About team visited this area on fourteen separate occasions, in relation to specific community safety sessions. Furthermore, Oot N About attended a meeting with MSP Kenny MacAskill, Paul James (CLD) and John Palmer (NHS) which focused upon solutions and alternatives for young people within the Hays area.

## What you can do

Ensure that you contact Castle Rock Edinvar on 0131 657 0600 with details of incidents and name of who is responsible. Contact Police Scotland on 101 regarding on-going incidents or 999 in an emergency.



**“Youths and Adults  
driving through  
street dangerously  
with Motorbikes.”**

## What we did

Police Scotland received access to the Police Helicopter, which has resulted in a number of arrests and motorbikes seized. This has largely improved the complaint of dangerous driving in the area therefore making the community a safer place to be. Tenancy Enforcement action has been taken against the perpetrators where applicable.

## What you can do

Contact Police Scotland on 101 if you have any information regarding Motorbikes being stored in houses or bike gardens in the area. Alternatively you can contact Crimestoppers on 0800 555 111.

**Crimestoppers is 100%  
anonymous**

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“There is an issue  
with Dog Fouling in  
the Area”

## What we did

The City of Edinburgh Council rolled out a stencilling initiative which has resulted in a large drop in the complaints of Dog Fouling received.



## What you can do

Contact the Environmental Wardens on 0131 529 6399 if you are aware of someone who allows their dog to foul. They have the powers to issue them with a fixed penalty notice of £60.

## What's happening now in your area

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### Rise in Shed Crime!

If you have items of any value in your shed you should consider the following:

- Upgrading fixtures and fittings on your shed i.e. change screws on shed door to bolts.
- Use a good quality padlock.
- Restrict access to your back garden where possible
- Lighting could be considered but you should be careful that this does not affect your neighbours.

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## What to do if you have a problem

The previous examples are just a few of the issues that have occurred in previous months.

If you have a problem in your area that you feel would benefit from being raised at the Community Safety Sub Group there are a number of ways you can contact us.

**The following pages are guidelines on who you should contact and when.**



**Community Safety Team**  
**East Neighbourhood Office**  
101 Niddrie Mains Road  
Edinburgh  
EH16 4DS

Email:  
[sfc.eastneighbourhood@  
edinburgh.gov.uk](mailto:sfc.eastneighbourhood@edinburgh.gov.uk)

Tel: 0131 529 6399

# Housing Associations in your Area



## Castle Rock Edinvar Housing Association

1 Hay Avenue  
Edinburgh  
EH16 4RW



Tel: 0131 657 0600  
Email: [customer@castlerockedinvar.co.uk](mailto:customer@castlerockedinvar.co.uk)  
Twitter: @castlerockedin

## Dunedin Canmore Housing

8 New Mart Road  
Edinburgh  
EH14 1RL



Tel: 0131 478 8888  
Email: [customer.service@dunedincanmore.org.uk](mailto:customer.service@dunedincanmore.org.uk)

## Link Housing Association

Tel: 08451 400 100 from your landline.  
Tel: 0330 303 0013 from your mobile phone  
(same cost as calling from a landline)  
Text: 07557 183553  
Email: [csc@linkhalt.co.uk](mailto:csc@linkhalt.co.uk)



## Manor Estates Housing Association

11 Washington Lane  
Edinburgh  
EH11 2HA



Tel: 0131 337 3222  
Email: [info@manorestates.org.uk](mailto:info@manorestates.org.uk)

# When to contact your Housing Association







## Scottish Fire and Rescue Service

Newcraighall Road  
Musselburgh  
EH21 8RX

Tel: **0800 0731 999**  
Web: [www.firescotland.gov.uk](http://www.firescotland.gov.uk)  
In an emergency: **999**



**Craigmillar Police Office**  
161 Duddingston Road West  
Edinburgh  
EH16 4UY

**Portobello Police Office**  
118 Portobello High Street  
Edinburgh  
EH15 1AL

Tel: **101**  
In an emergency: **999**  
Twitter: **@EdinEastPolice**

[www.scotland.police.uk](http://www.scotland.police.uk)



## Alternatively you can contact:

### Neighbourhood Alliance

Hay Avenue  
Edinburgh  
EH16 4AQ

Tel: 0131 657 0500

PORTOBELLO & CRAIGMILLAR

NEIGHBOURHOOD  
PARTNERSHIP

